

INTEGRATED MANAGEMENT SYSTEM POLICY

- KSB Pumps Arabia Ltd., believes in continual and sustainable success by implementing dynamic Integrated Management System (IMS)
- **Mission:** to provide high quality products and services , develop reliable water solutions by keeping our customers' priorities in focus through our highly competent and dedicated teams.
- **Strategic Vision:** to be a leader across KSA in Building Technology, Water & Wastewater, while being a key player in Chemical-Petrochemical focusing Oil & Gas and General Industry Sector.
- This IMS Policy is established to cover the requirements of ISO 9001,14001 and 45001 standards. The management of KSB Pumps Arabia is committed to achieving operational and business excellence by following the below mentioned core policies and principles.

- Promoting a culture of delivering **HIGH-QUALITY PRODUCTS and SERVICE** that exceed the customer requirements and expectations.
- Focusing **ENHANCED CUSTOMER SATISFACTION** for its products and services.
- Ensuring **COMPLIANCE** with applicable local, national, regional, and international legal requirements in all operational aspects of KSB Pumps Arabia.
- Ensuring **PREVENTION OF INJURY and ILLNESS** to its employees, suppliers and customers by providing safe and healthy work environment by **ELIMINATING HAZARDS and REDUCING RISKS**.
- Promoting **ENVIRONMENTAL PROTECTION and PREVENTION OF POLLUTION** by conserving energy and optimizing resources.
- Investing in **TRAINING** of its employees, customers & suppliers & promoting a culture of **PARTICIPATION AND CONSULTATION** to uniformly inculcate awareness of KSB management system.
- **COMMUNICATING** the integrated management policy to the interested parties.
- Providing **FULL SUPPORT and APPROPRIATE RESOURCES** for the effective implementation of management systems.
- **CONTINUALLY IMPROVE THE EFFECTIVENESS** of its management system by establishing quality objectives using process approach and risk assessment tools.

Robert Aramouni
Managing Director



ص.ب ٥٦٣٦٨ الرياض ١١٥٥٤ المملكة العربية السعودية - تلفون : ٢٦٥٢٠٨١ - ٢٦٥١٩٦٩ - ٢٦٥٢٤٤٦ (٠١١) فاكس : ٢٦٥١٩٧٢ (٠١١)

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