

Frankenthal, 22 April 2022

Dear Sir/Madam,

Dear Business Partners,

Due to a cyber attack on our company, in some countries our communication channels are currently only available to a limited extent. Although we were able to successfully stop the attack, we will only be restarting the affected systems once they have been checked and are therefore safe to use again – we are working around the clock on this! Around half of our global systems are now up and running again. We expect that all of our systems will be fully operational by around mid-May.

As soon as irregularities were detected on our servers, we immediately disconnected all of our systems from the Internet. This precautionary measure limited our communications – as mentioned above – and production had to be interrupted for a few days at a number of sites.

In everything we do, ensuring the protection of all data is paramount. This means that security always takes priority over speed. As far as we can currently tell, no data relating to our business partners has been leaked and no technical information has been accessed by third parties.

We apologise for any inconvenience caused and assure you that we will do everything in our power to return to normal business operations as quickly as possible. In the meantime, we kindly ask for your patience and understanding on this matter. Your local contacts will gladly keep you informed of our progress.

Management of KSB SE & Co. KGaA

A blue ink signature, appearing to be 'S. Timmermann', written in a cursive style.

Dr. Stephan Timmermann

A blue ink signature, appearing to be 'S. Bross', written in a cursive style.

Dr. Stephan Bross

A blue ink signature, appearing to be 'R. Kannefass', written in a cursive style.

Ralf Kannefass

A blue ink signature, appearing to be 'M. Schmitz', written in a cursive style.

Dr. Matthias Schmitz